If you receive a blank screen in google chrome when opening a presentation in crimson corner



Please follow these steps to resolve this issue in Google chrome...

First, click on the in the top right hand of the screen. Then "settings" in the menu.



Next, scroll down and click on "Advanced"



The menu will expand scroll down and click on "Content settings"

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Settings			
	Advanced *		
	Privacy and security		
	Ocogie Chrome may use web services to improve your browsing experience. You may optionally disable services. Lown more	le these	
	Use a web service to help resolve navigation errors	-	
	Use a prediction service to help complete searches and URLs typed in the address bar	-	
	Use a prediction service to load pages more quickly		
	Automatically send some system information and page content to Google to help detect dangerous apps and sites		
	Protect you and your device from clangerous sites		
	Autometically send usage statistics and crash reports to Google		
	Send a 'Do Not Track' request with your browsing traffic		
	Use a web service to help resolve spelling errors Smarter spell-checking by sending what you type in the browser to Google		
	Manage certificates Manage HTTPI//SIL.certificates and settings	Ø	
	Content settings Control what information websites can use and what content they can show you the	•	
	Clear browsing data Clear history, cookies, cache, and more	•	
	Passwords and forms		

After that you will click on "Flash"

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← → ♥ @ Chrome   chrome://settings/content Apps ♥ Purchasing Departm: ♥ University of Oklahor	🚱 Bran	i 💽 HTML elements refe		☆ 💷 🗄
≡ Settings		Search settlings		
	÷	Content settings	0	ŕ
	6	Cookies Allow altes to save and read cookie data	,	
	0	Location Ask before accessing	•	
	•	Camera Ask before accessing	•	
	Ŷ	Microphone Ask before accessing	•	
		Notifications Ask before sending	•	
	0	JavaScript Allowed	•	
	*	Flash Ask first	•	
		images Show all	•	
	Ø	Popups Blocked	•	
	¢	Background sync Allow recently closed sites to finish sending and receiving data	•	
	ŧ	Automatic downloads Ask when a site tries to download files automatically after the first file	•	
	*	Unsandboxed plugin access Ask when a site wants to use a plugin to access your computer	•	

## Then, you will click on "ADD"

C Chrome   chrome://se	ittings/content/flash		
Apps 😋 Purchasing Departmi 😲 Di	nversity of Oklahor 🔮 Brand 💽 HTML elements reter		
	← Flash		
	Ask first (recommended)		
	Block	ADD	
	No sites added		
	Allow	App	
	No sites added		

Now, you will have to go back to the crimson corner tab and copy the address. (You can highlight the address then press CTRL+C or right click and press Copy.)

Crimsoncomer.ou.edu/tr: ×				
← → C 🛈 crimsoncorner.ou.edu/training/training_guides/approver/Approver%20Presentation%2011-12-13.htm				☆ 🗾
🏥 Apps 🍳 Purchasing Departmic 🥹 University of Oklahor 🔮 Brand 💽 HTML elements refer	Undo		Ctrl+Z	
	Cut		Ctrl+X	
	Сору	Ν	Ctrl+C	
	Paste	13	Ctrl+V	
	Paste and	go		
	Delete			
	Select all		Ctrl+A	
	Edit searc	h engines.	•	

Finally, you will go back to the settings tab and paste the address on the line provided (by pressing CTRL+V or right clicking and hitting Paste) and hit "ADD"

Add a site		×
Site		
nsoncorner.ou.edu/training/training_guides/upgrade/Upgr	ade%20Prese	ntation.htm
•		_
	CANCEL	

You should be able to go back to the Crimson corner tab and press F5 and the content should show.

You do not have to do this again for other presentations once you have completed this process.

If you have any further questions please email <u>purchasingwebmaster@ouhsc.edu</u>.