If you receive a blank screen in google chrome when opening a presentation in crimson corner
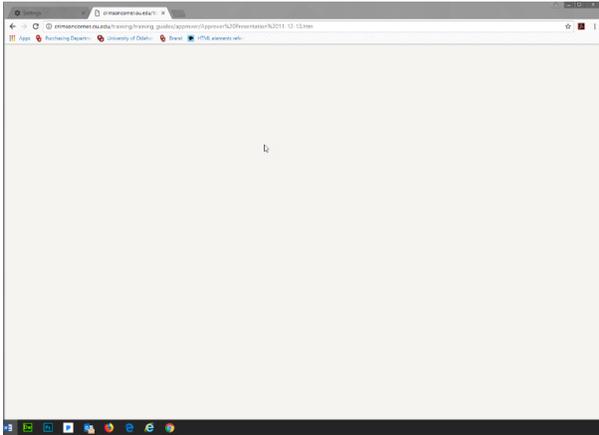
Please follow these steps to resolve this issue in Google chrome…

First, click on the in the top right hand of the screen. Then "settings" in the menu.
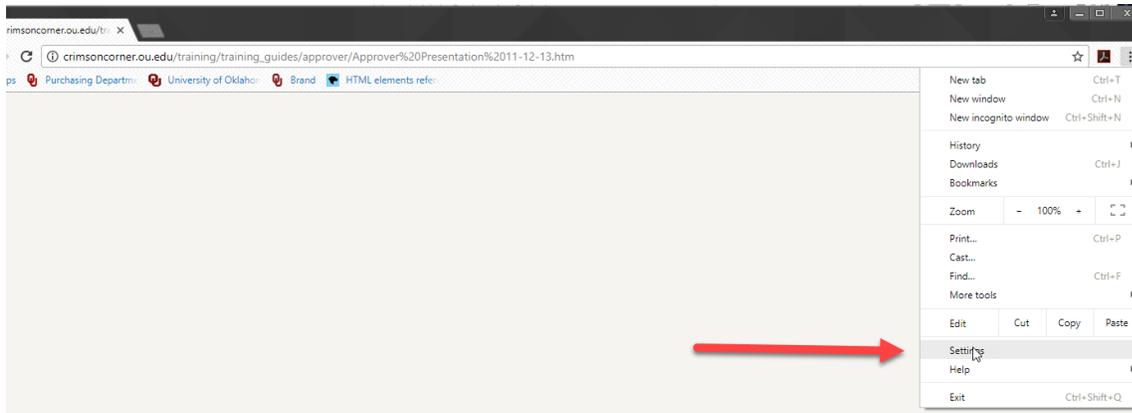
Next, scroll down and click on "Advanced"
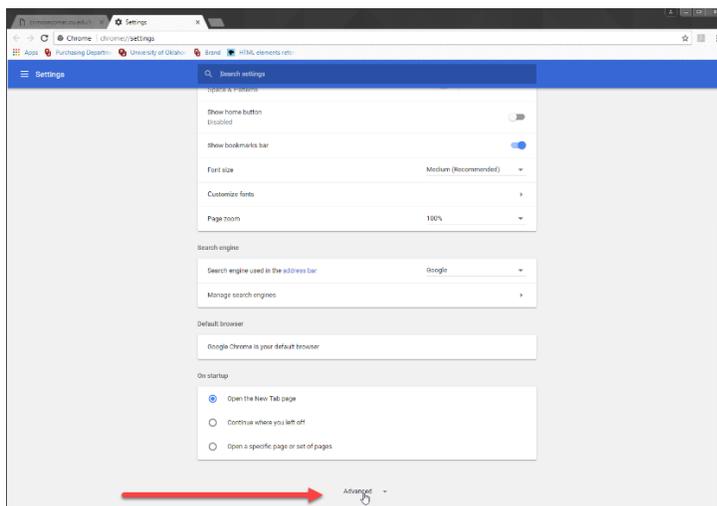
The menu will expand scroll down and click on "Content settings"
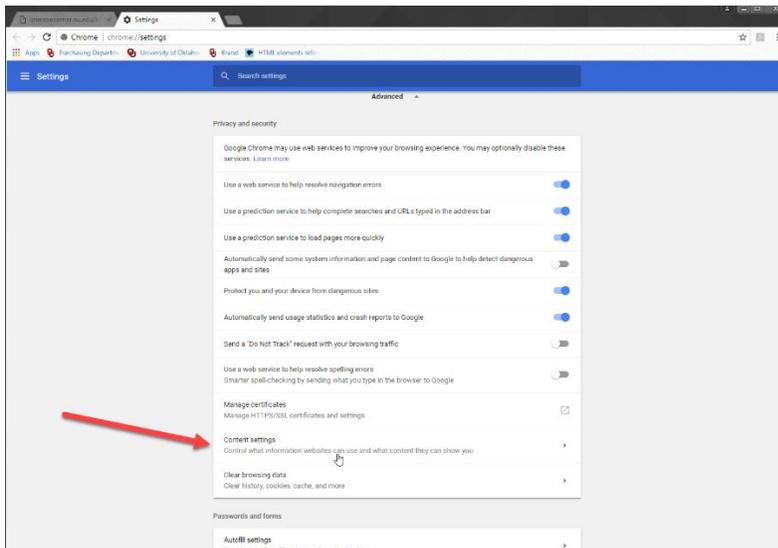
After that you will click on "Flash"
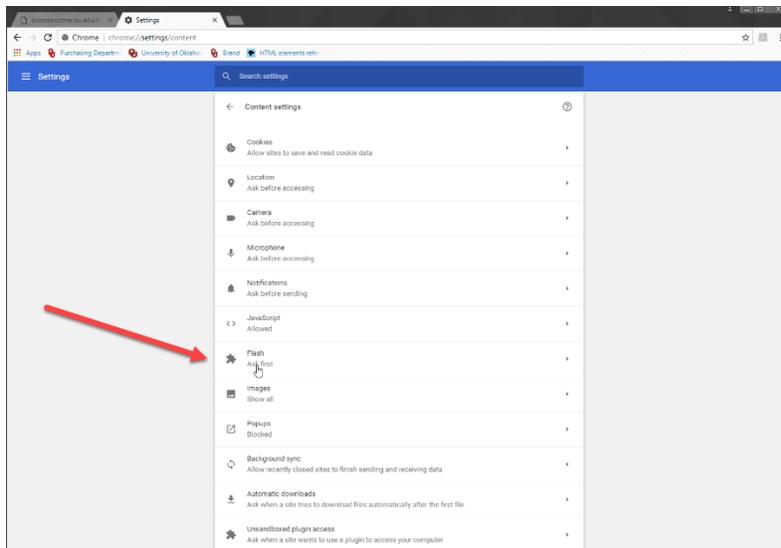
Then, you will click on "ADD"
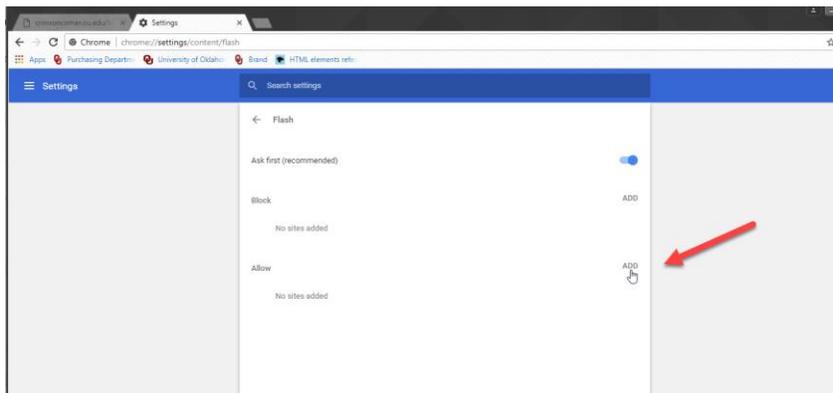
Now, you will have to go back to the crimson corner tab and copy the address. (You can highlight the address then press CTRL+C or right click and press Copy.)
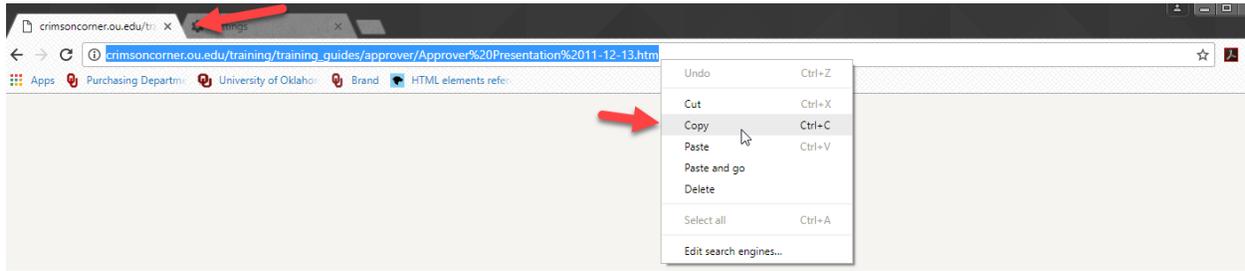
Finally, you will go back to the settings tab and paste the address on the line provided (by pressing CTRL+V or right clicking and hitting Paste) and hit "ADD"
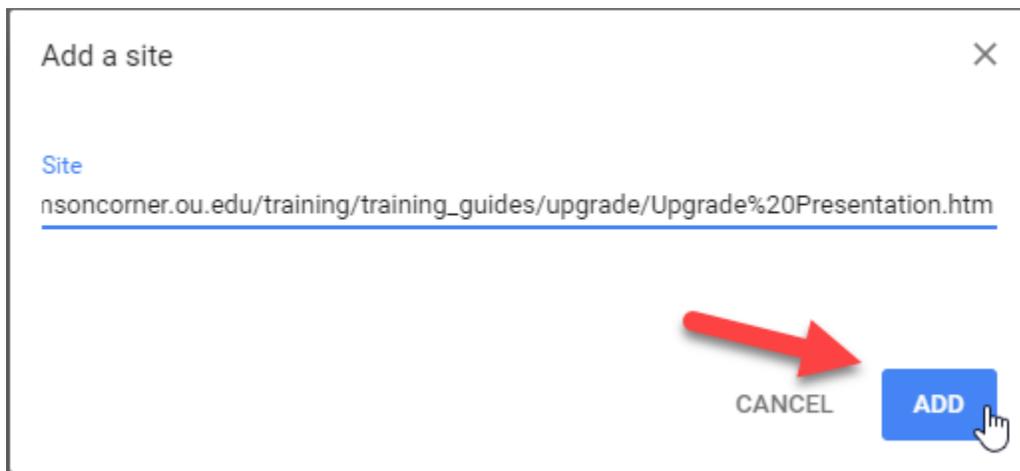
You should be able to go back to the Crimson corner tab and press F5 and the content should show.

You do not have to do this again for other presentations once you have completed this process.

If you have any further questions please email purchasingwebmaster@ouhsc.edu.